



Mohegan Sun Boulevard

P.O. Box 548

Uncasville, CT 06382

860.204.8000

Alan Brill
Brill Hygienic Products, Inc.
2905 South Congress Avenue
Delray Beach, Florida 33445

August 6, 1999

Dear Alan,

Thank you so much for bringing the Brill toilet seat to us, here at Mohegan Sun.

I am aware that this letter is a long time in coming but my intention is to be unquestionably confident in your product and company, prior to expressing my approval.

As we observed, in the introduction days of your seats, the average female patron was totally overwhelmed and thoroughly thrilled with the product.

Although keeping the patrons delighted is one of our primary goals, there are many factors in this goal, which concern me, as the Director of the Environmental Services Department. Consistency of operation, ability to keep the product clean, the effect on the manpower, the service provided by your company, etc. are all issues I must take into account when judging the quality of product and its company.

Alan, during this extended period of time, I have found your company and product to meet or exceed my expectations on all these matters, especially "Customer Service." I found myself quite impressed with your operation and look forward to a long, continued business relationship with your company.

Sincerely,

Mark Cloutier
Director of EVS
Mohegan Sun Casino